

SOFCOM
Let's Sync & Excel



CORPORATE
PROFILE





IT Enterprise Solutions

Opportunities & Challenges Sail together.

We focus minute details...

With sofcom solutions you can depict your business processes and policies in detail to get intelligent controls and in-depth information on performance.

Technology and communication has changed business norms, competition watch every move you make. Today's competitive environment leaves no room for error.

Easy access to information has empowered every customer to make significant impact on organization's credibility. A comment on a social network can affect your market position, the positive reviews and remarks offer big opportunities to gain competitive edge in the market.

Sofcom understands business challenges, and being an innovative IT company, has formulated enterprise solutions that help businesses realize their potential, optimize their processes and improve their product quality and services.

For any business domain the basic processes are always defined, and they all seem running fine, but you still find it difficult to achieve your targets in time. Attention to minute details is the differential factor for product and services quality. Efficient and in depth management of detailed processes enable to see the space for optimization. For comprehensive control on quality, the informed picture of variations in processes is essential. Unless you see them, you can never improve them. Understanding explicit business needs and formulating easily adaptable solutions that sync with business processes is our focus.

Technology has made it possible to do more with less, we cannot predict where it will take us in the future. But we do believe that by handling minute details of business processes we can best shape the future.

Sofcom has a dedicated team of trained and experienced professionals focused entirely on minute details of your business processes, and passionate about understanding customers' needs. We are committed to continuous improvement of our products and services to provide long-term return on our customers' valuable investment. We pride ourselves on realizing total customer satisfaction for every single client.

We have not lost a single customer for lack of performance or application inefficiency.

Client retention an asset

Sofcom is honored to be business partner with industry leaders for the last two decade. Customer satisfaction and retention is the most precious asset we enjoy. Our most effective promotion is by word of mouth. The team interaction with customer and the industry enable sofcom to deliver excellent solutions that protect valuable investment of our customers.

Sofcom team is instrumental to its customer's growth. This emphasizes our approach towards customer solution efficacy.

Sofcom solutions create an environment that ensures in time delivery of quality products and services that exceed the customer satisfaction.

We offer enterprise solutions for HCM (Human Capital Management) with our "Harmony" solution, and Product and Process Quality in the manufacturing, assembling and process industries with our "Spectrum" solution.

These applications cater to the needs of customers across a wide variety of businesses and industry segments, as our client list demonstrates.

Our solutions have built-in intelligence to meet international industry standards and corporate procedures. They are easy to implement due to their modular architecture, parameter-driven approach and user-friendly interface. The continuous improvement and enhancement of our software applications through upgrades and new releases not only enhance the products' life cycle, but also protect our customer's valuable investment.

Our passion for industry leadership and product excellence motivates our professional team to deliver complete customer satisfaction by offering the best solutions available.



Business intelligence (BI) tools are packaged in single database for real time information and strategy support.



SPECTRUM

Quality Management Solution

Spectrum is available on premise as well as on cloud

The Dashboard facility within Spectrum is a valuable tool for senior management which provides them with a comprehensive view of operational performance at a single glance to support key decision-making activities.

SPECTRUM Modules

- LIMS
- Stability
- Calibration
- Statistical Process Control
- Lab Inventory
- Reagents Management
- Process Monitoring
- Instrument Interface
- ERP Interface

- Complaint Handling
- Out of Specification Handling
- Quality Risk Management
- Investigation & CAPA
- Deviation Management
- eDocs Management
- Change Control
- Supplier Qualification
- Internal Audit

Spectrum is an enterprise solution that helps to ensure consistent product and process quality, resource optimization and reduction of variation. It also facilitates compliance to your internal and external controls and standard operating procedures (SOPs). It offers users the ease to precisely monitor various quality parameters at every stage of process and manufacturing.

Spectrum is capable of variation monitoring on each process event and against each key performance indicator (KPI) in context to its location within the business process, in relation to its stage within each process and against both internal and external standards.

Designed with a modular structure and configurable approach, Spectrum follows the rules and values established in parameters defined by the user in accordance with their requirements and procedural manuals. Thus clients can easily configure and adapt Spectrum according to their specific needs and context.

Spectrum is scalable across different processes and geographical locations. This scalability provides the opportunity to use Spectrum in an integrated environment or to deploy its different modules independently. Its user-friendly interface minimizes the time and resources required to deploy the application in a real-time environment.

Integral to Spectrum is the BI (Business Intelligence) tool, intelligent reports, data trends, six sigma monitoring, pareto analysis and other SPC charts, which provides an efficient means of collecting and presenting process information in order to facilitate process understanding, provide the required information to achieve continuous improvement and share information and knowledge. Spectrum provides the right foundation to enable an organization to keep improving on quality and to achieve Total Quality Management (TQM).



HARMONY

Human Capital Management

Harmony is a comprehensive suite of Human Capital Management.

The solution is divided into two logical segments to support both the compensation and disbursement processes while the other includes core Human Resources activities. Each segment consists of various modules which can be used independently, as well as in an integrated environment. This flexibility offers a variety of implementation options to meet the needs and resources of every client.

Harmony provides a simple user interface which is common and consistent throughout the application. This interface is designed according to the different levels of computing skills of the various users. Harmony has been developed with a parameter-driven approach to help define the variety of policies and user-defined calculations into the system without any customization, which makes the solution quick to deploy and easy to maintain.

Harmony meets the technical and regulatory standards needed for any HCM solution. Harmony provides ease of compliance to legal and statutory employee and employer regulations. Harmony is supported with robust security controls and is accompanied with extensive user documentation and training support.

Empowering Employees

ESS empowers employees to interact with the various employee related processes and retrieve all appropriate employee data. ESS not only speeds up employee query response time, but more importantly it saves a significant amount of time and resources in managing those queries.

Manager Self-Service (MSS)

Through MSS a manager empowers to view details of their direct and indirect reportees down the organizational hierarchy.

Harmony is available on premise as well as on cloud

Employee Self Service (ESS) is an important environment of Harmony which provides the employee with a single access point for all their HR related activities including a complete work flow management solution.

Harmony contains a wide range of reports and inquiries to cater to the various levels of employee, HR management and senior management information requests. All reports have selection criteria to suit ever-changing user requirements, and users have the facility to export the data into standard spreadsheet and other software packages for further analysis if required.

Make invisible visible with Sofcom BI Tools

Let zero and one support you

Automation of business processes is about planting efficient controls to secure procedures, ensure precision, minimize human error and adherence to compliance.

If you are unable to see, how you can improve

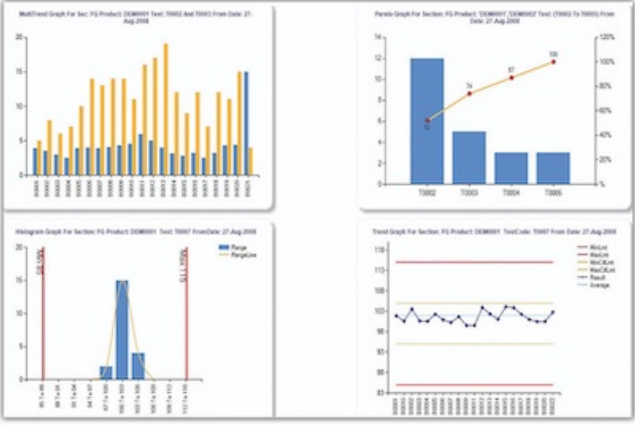
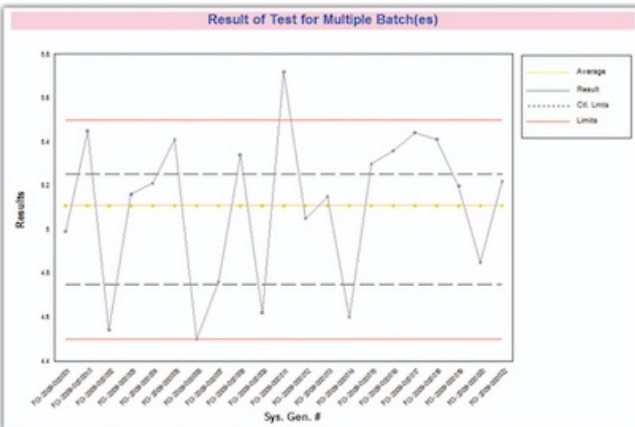
Sofcom BI tools are packaged in single database with the solution for real time information and strategy support.

Analytical paradigm is the main fuel for advancement since ages; advancement in last fifty years had been mind boggling. Technology made it possible by organizing data sets into a coherent manner to see picture of interactions and its effects. Sofcom helps to keep data into logical business segment of your concern that makes it more logical and effective to analyze the core of the problem.

Business intelligence tool highlights complex problem in a manner that makes it possible to pin point the problem in a stroke.

BI leads great promise of the future.

By extrapolating and looking at the big data produce by the process the precise prediction can be made by segmenting data into focus problem area.



We are always with our clients

Adamjee Insurance Company Limited
Asian Continental
Atlas Honda
Atlas Autos
Atco Laboratories
Bankislami Pakistan
Bank AL Habib
Bayer Pakistan
CCL Pharmaceuticals
DHL Global Forwarding
Dolmen Real Estate Management
DRAP (Drug Regulatory Authority of Pakistan)
First Women Bank
GlaxoSmithKline
GSK Consumer Healthcare Pakistan Limited
Habib Bank AG Zurich
Habib Metropolitan Bank
Haleeb Foods
ICBC (Industrial & Commercial Bank of China)
Kashf Foundation
MCB Bank Limited
OBS Pakistan
Orix Modaraba
Pak Oman Microfinance Bank Limited
Pakistan Cables
Pfizer Pakistan
Pharmevo
Saakh Pharma
Samba Bank
Sanofi Aventis Pakistan
Sante Private Limited
Sapphire Fibres
Silkbank
Soneri bank
Standard Chartered Bank
TCS
Techverx
The First Microfinance Bank
Unilever Pakistan
Unilever Pakistan Foods
US Apparel & Textile
Wyeth Pakistan



"Sofcom is professionally very much dedicated to specialized product i.e. HR/ Payroll and Quality Management. Their software are designed as per Business need and keep improving on day to day basis. I wish success and dedication to their professional growth."

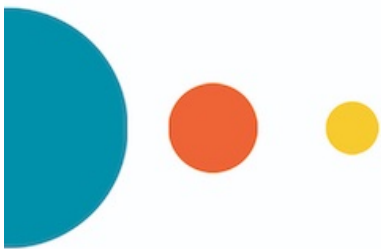
*Jamal Hamid
Head of IT, Atlas Honda*

"Not only was Sofcom easy to work with but they went above and beyond to make sure we understood the ins and outs of how to utilize the best from their solution. We could not be more pleased."

*Muhammad Bilal
Head of Compensation & Benefits
Bayer Pakistan*

"Sofcom has done a great job with providing us the support and training while implementing their Human Capital Management solution in our organization. We are thankful to their team and hopeful to continue our business partnership with them."

*Muhammad Muntazir
Head of HR Operations, Silkbank*



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